

Connecting to the Network

Get help connecting the HSR network.

- [Connecting to the Wifi](#)
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Connecting to the Wifi

First, ensure you are in a location that [has WiFi available](#).

For instructions on how to connect **standard/typical devices** (such as laptops, phones and tablets) to the network, refer to the "[Connecting Devices to the Network](#)" page under the Guest Support section.

For instructions on how to connect **non-standard devices** (such as 3D printers, laser cutters, etc.), refer to the "[Special Devices \(3D Printers, Laser Cutters, etc.\)](#)" page.

Once you've connected your device to the "Horseshoe Scout Reservation" network, you will be redirected to the **captive portal webpage for sign-in**. Proceed to the "[Navigating the Captive Portal \(Staff\)](#)" page for the next steps.

If you have not been redirected to the captive portal, refer to the "[Common Problems and Solutions](#)" page under the Guest Support section.

Connecting Through a Wired Connection

Where are Wired Connections Available?

Wired connections are only available in buildings that [have WiFi available](#). And even then, only small subset of the buildings that have Wifi will have wired connections available. Those locations are noted below:

Ethernet Available

- Horseshoe
 - Headquarters
 - Health Lodge
- Ware
 - Headquarters

Coming Soon

- Ware
 - Health Lodge

Not Available

- All other locations not listed above

Connecting to the Wired Network

1. Have an Ethernet cable available. A CAT5e or CAT6 rated cable is recommended. A CAT5 or lower cable should be replaced. Ethernet cables are available for staff use. Ethernet cables are not available for guest use.
2. Connect one end of the Ethernet cable to your device and the other end to the connection on the wall.
3. After your computer detects the connection, you should immediately have internet access. Access to printers and other staff resources is also available.